

Effective January 1, 2025 European Union (EU) Transportation and Customs authorities to ramp up enforcement for all parcels and packets being shipped to EU member countries

This overview serves as a notice of the changes that affect services you or an authorized user of your Agreement with Canada Post use.

EU customs declaration form compliance requirement

Following previous changes to customs declaration form requirements for all customers shipping packages containing goods to and through European Union (EU) member countries and Switzerland and Norway, EU Transportation and Customs Authorities will be ramping up enforcement for incomplete customs declaration forms.

When filling out a customs declaration form, also known as a CN22 or CN23 form, customers must include complete, accurate and detailed Electronic Advanced Data (EAD). This includes a detailed description of goods (for example, instead of “clothes”, write “men’s cotton t-shirts”) as well as declared value of each line item, total declared value of the entire package, and net and gross weight.

Customs authorities and air carriers use this data to make admissibility decisions, including pre-departure approvals to determine whether an item can be loaded for transport.

Collecting data about goods entering the EU prior to departure from Canada and arrival in EU destinations allows foreign customs authorities to run risk assessments based on pre-declared electronic data.

Providing false or incomplete information, including listing “N/A” or “00000000000” will result in the package being rejected by foreign customs authorities and a high risk of being returned at the customer’s expense.

From September 15 to December 31, 2024, Canada Post will be actively contacting customers in the event we receive shipments without the mandatory electronic customs data. As of January 1, 2025, continued non-compliant shipments will be returned to sender at the customer’s expense.

For more information on new customs regulations and compliance for EU shipping, please refer to this [FAQ](#).

Please share this information with the appropriate representative within your organization.